

CASE ON IT, S.L., a company engaged in the preparation and issuance of quality and user-experience measurement studies for telecommunications-related services and in the supply of telecommunications probes, adapting to the Quality and Productivity needs demanded by an increasingly competitive market, has a Quality Management System, described in the Management Manual and developed in the corresponding Processes, in accordance with the requirements of the International Standard UNE-EN ISO 9001:2015.

General Management expressly states its fundamental commitment to enhancing Quality at CASE ON IT, S.L. Accordingly, in compliance with clause 8.4.3 of the 2015 version of the UNE-EN ISO 9001:2015 standard, we hereby inform you of the following:

CASE ON IT, S.L., in application of its quality management system, has a process for the control of the products and/or services provided. Your company is part of the list of approved suppliers, and we periodically review the range of services to evaluate it.

Supplier evaluation is derived from the data obtained in the quality assessment of the supplier's deliveries, based on the non-conformities detected.

As could not be otherwise, we trust that our relationship will continue indefinitely and bear fruit for both parties; we therefore invite you to contact our Quality department with any suggestions for improvement.



Luis Molina Borao

CEO

Madrid, 12 May 2026